



155 E Pomelo St

Lakel Alfred, FL, 33850

Phone: 863-291-5270

Email: MYBILL@MYLAKEALFRED.COM

Office Hours: Monday – Friday 8AM – 4:30PM

Dear New Resident!

Welcome to the City Of Lake Alfred. The city strives to provide each resident with excellent customer service. Below you will find some very useful billing information.

- ✚ A \$35.00 turn on fee will be applied to your first bill
- ✚ All bills will be sent out around the 10th of each month
- ✚ Payments are due by the 30th of the month with the exception of February, which will be due on the 28th. Failure to pay by the due date at 4:30pm EST WILL result in a \$10.00 late fee.
- ✚ **Failure to receive your bill does not waive the penalty or being turned off.**
- ✚ Previous balances must be paid by the 15th of the following month at 4:30pm EST to avoid a \$35.00 Non-Payment Fee and **WILL** result in a disconnection of service.

For questions about bulk pick up and sanitation, please call: 863-298-5458

Other Utilities

Tampa Electric (TECO): 863-299-0800

Spectrum: 855-222-0102

Ways To Pay Your Bill

- In Person
- By Mail
- Drop Box
- Online – MYLAKEALFRED.COM
- Easy Pay Plan – Automatic Withdrawal
- Mobile App

A promotional banner for the MyLakeAlfred mobile app. The background is dark green. On the left, white text reads "Download MyLakeAlfred" followed by a list of features: "Access Information", "Submit Service Requests", "Receive Notifications", and "And more...". Below this is a black button with white text that says "SCAN TO DOWNLOAD" and a right-pointing arrow. To the right of the button is a QR code. At the bottom left, it says "Powered by GOv" with icons for Android and Apple. On the right side of the banner, two smartphone screens are shown. The left screen displays a "Welcome to Lake Alfred" message and a "START REQUEST" button, with a menu of options below: "Different Language", "Basic Alerts - Notifications", "Events, News & Notices", "Calendar", "Things To Do", "Pay My Utility Bill", "Utility Billing Info", and "Language/Accessibility Help - Find my address". The right screen shows a "Register" screen with a "Welcome to MyLakeAlfred!" message, a "We need to get you logged in." prompt, and a "This will help make things easier and faster later." statement. There are "Log In" and "Register" buttons. Below that, it asks "Why do I need to Register?" and provides instructions for new and existing users.